

Consumers with No Purchase of Services by Language

| For All Ages | | | | |
|-------------------------------|--------------------------------|---|---|---|
| Language | Total Eligible Consumers | Consumers Receiving Purchased Services | Consumers With No Purchased Services | Percent With No Purchased Services |
| ASL (AMER SIGN LANG) | 8 | 7 | 1 | 12.5% |
| OTHER SIGN LANGUAGE | 3 | 3 | 0 | 0.0% |
| ENGLISH | 11,817 | 10,425 | 1,392 | 11.8% |
| ARMENIAN | 1 | 1 | 0 | 0.0% |
| SOMALI | 0 | 0 | 0 | - |
| SWAHILI | 0 | 0 | 0 | - |
| NIGERIAN | 0 | 0 | 0 | - |
| AMHARIC | 0 | 0 | 0 | - |
| ARAMAIC/CHALDEAN | 0 | 0 | 0 | - |
| FRENCH | 3 | 3 | 0 | 0.0% |
| ITALIAN | 0 | 0 | 0 | - |
| PORTUGUESE | 1 | 1 | 0 | 0.0% |
| SPANISH | 3,550 | 3,166 | 384 | 10.8% |
| OTHER LATIN | 19 | 18 | 1 | 5.3% |
| CANTONESE CHINESE | 5 | 3 | 2 | 40.0% |
| MANDARIN CHINESE | 8 | 8 | 0 | 0.0% |
| JAPANESE | 2 | 2 | 0 | 0.0% |
| VIETNAMESE | 15 | 11 | 4 | 26.7% |
| KOREAN | 5 | 5 | 0 | 0.0% |
| LAOTIAN | 2 | 1 | 1 | 50.0% |
| CAMBODIAN | 0 | 0 | 0 | - |
| OTHER ASIAN | 3 | 2 | 1 | 33.3% |
| DUTCH | 0 | 0 | 0 | - |
| GERMAN | 1 | 1 | 0 | 0.0% |
| HMONG | 1 | 1 | 0 | 0.0% |
| THAI | 3 | 3 | 0 | 0.0% |
| MIEN | 0 | 0 | 0 | - |
| OTHER GERMANIC | 0 | 0 | 0 | - |
| HUNGARIAN | 1 | 1 | 0 | 0.0% |
| RUSSIAN | 4 | 4 | 0 | 0.0% |
| OTHER URALIC-SLAVIC LANGUAGES | 3 | 3 | 0 | 0.0% |
| SAMOAN | 0 | 0 | 0 | - |
| TAGALOG | 20 | 18 | 2 | 10.0% |
| GUAMANIAN | 0 | 0 | 0 | - |
| OTHER PACIFIC ISLAND | 1 | 1 | 0 | 0.0% |
| ARABIC | 10 | 8 | 2 | 20.0% |
| HEBREW | 0 | 0 | 0 | - |
| FARSI (PERSIAN) | 4 | 4 | 0 | 0.0% |
| HINDI(NORTHERN INDIA) | 6 | 5 | 1 | 16.7% |
| URDU(PAKISTAN INDIA) | 2 | 2 | 0 | 0.0% |
| OTHER INDO-IRANIAN LANG | 1 | 1 | 0 | 0.0% |
| DANISH | 0 | 0 | 0 | - |
| NORWEGIAN | 0 | 0 | 0 | - |
| SWEDISH | 0 | 0 | 0 | - |
| OTH. SCANDINAVIAN | 0 | 0 | 0 | - |
| ALL OTHER LANGUAGES | 1 | 1 | 0 | 0.0% |
| Totals: | 15,500 | 13,709 | 1,791 | 11.6% |

Consumers with No Purchase of Services by Language

For Birth to age 2 years, inclusive

| Language | Total Eligible Consumers | Consumers Receiving Purchased Services | Consumers With No Purchased Services | Percent With No Purchased Services |
|-------------------------------|--------------------------|--|--------------------------------------|------------------------------------|
| ASL (AMER SIGN LANG) | 0 | 0 | 0 | - |
| OTHER SIGN LANGUAGE | 0 | 0 | 0 | - |
| ENGLISH | 2,834 | 2,784 | 50 | 1.8% |
| ARMENIAN | 0 | 0 | 0 | - |
| SOMALI | 0 | 0 | 0 | - |
| SWAHILI | 0 | 0 | 0 | - |
| NIGERIAN | 0 | 0 | 0 | - |
| AMHARIC | 0 | 0 | 0 | - |
| ARAMAIC/CHALDEAN | 0 | 0 | 0 | - |
| FRENCH | 1 | 1 | 0 | 0.0% |
| ITALIAN | 0 | 0 | 0 | - |
| PORTUGUESE | 0 | 0 | 0 | - |
| SPANISH | 1,338 | 1,321 | 17 | 1.3% |
| OTHER LATIN | 7 | 6 | 1 | 14.3% |
| CANTONESE CHINESE | 0 | 0 | 0 | - |
| MANDARIN CHINESE | 5 | 5 | 0 | 0.0% |
| JAPANESE | 0 | 0 | 0 | - |
| VIETNAMESE | 1 | 1 | 0 | 0.0% |
| KOREAN | 1 | 1 | 0 | 0.0% |
| LAOTIAN | 0 | 0 | 0 | - |
| CAMBODIAN | 0 | 0 | 0 | - |
| OTHER ASIAN | 2 | 2 | 0 | 0.0% |
| DUTCH | 0 | 0 | 0 | - |
| GERMAN | 1 | 1 | 0 | 0.0% |
| HMONG | 0 | 0 | 0 | - |
| THAI | 0 | 0 | 0 | - |
| MIEN | 0 | 0 | 0 | - |
| OTHER GERMANIC | 0 | 0 | 0 | - |
| HUNGARIAN | 0 | 0 | 0 | - |
| RUSSIAN | 1 | 1 | 0 | 0.0% |
| OTHER URALIC-SLAVIC LANGUAGES | 0 | 0 | 0 | - |
| SAMOAN | 0 | 0 | 0 | - |
| TAGALOG | 2 | 2 | 0 | 0.0% |
| GUAMANIAN | 0 | 0 | 0 | - |
| OTHER PACIFIC ISLAND | 0 | 0 | 0 | - |
| ARABIC | 0 | 0 | 0 | - |
| HEBREW | 0 | 0 | 0 | - |
| FARSI (PERSIAN) | 0 | 0 | 0 | - |
| HINDI(NORTHERN INDIA) | 1 | 1 | 0 | 0.0% |
| URDU(PAKISTAN INDIA) | 0 | 0 | 0 | - |
| OTHER INDO-IRANIAN LANG | 0 | 0 | 0 | - |
| DANISH | 0 | 0 | 0 | - |
| NORWEGIAN | 0 | 0 | 0 | - |
| SWEDISH | 0 | 0 | 0 | - |
| OTH. SCANDINAVIAN | 0 | 0 | 0 | - |
| ALL OTHER LANGUAGES | 1 | 1 | 0 | 0.0% |
| Totals: | 4,195 | 4,127 | 68 | 1.6% |

Consumers with No Purchase of Services by Language

For age 3 years to 21 years, inclusive

| Language | Total Eligible Consumers | Consumers Receiving Purchased Services | Consumers With No Purchased Services | Percent With No Purchased Services |
|-------------------------------|--------------------------|--|--------------------------------------|------------------------------------|
| ASL (AMER SIGN LANG) | 3 | 3 | 0 | 0.0% |
| OTHER SIGN LANGUAGE | 0 | 0 | 0 | - |
| ENGLISH | 4,433 | 3,512 | 921 | 20.8% |
| ARMENIAN | 1 | 1 | 0 | 0.0% |
| SOMALI | 0 | 0 | 0 | - |
| SWAHILI | 0 | 0 | 0 | - |
| NIGERIAN | 0 | 0 | 0 | - |
| AMHARIC | 0 | 0 | 0 | - |
| ARAMAIC/CHALDEAN | 0 | 0 | 0 | - |
| FRENCH | 0 | 0 | 0 | - |
| ITALIAN | 0 | 0 | 0 | - |
| PORTUGUESE | 1 | 1 | 0 | 0.0% |
| SPANISH | 1,569 | 1,297 | 272 | 17.3% |
| OTHER LATIN | 10 | 10 | 0 | 0.0% |
| CANTONESE CHINESE | 3 | 3 | 0 | 0.0% |
| MANDARIN CHINESE | 0 | 0 | 0 | - |
| JAPANESE | 1 | 1 | 0 | 0.0% |
| VIETNAMESE | 6 | 3 | 3 | 50.0% |
| KOREAN | 1 | 1 | 0 | 0.0% |
| LAOTIAN | 1 | 1 | 0 | 0.0% |
| CAMBODIAN | 0 | 0 | 0 | - |
| OTHER ASIAN | 1 | 0 | 1 | 100.0% |
| DUTCH | 0 | 0 | 0 | - |
| GERMAN | 0 | 0 | 0 | - |
| HMONG | 0 | 0 | 0 | - |
| THAI | 3 | 3 | 0 | 0.0% |
| MIEN | 0 | 0 | 0 | - |
| OTHER GERMANIC | 0 | 0 | 0 | - |
| HUNGARIAN | 1 | 1 | 0 | 0.0% |
| RUSSIAN | 1 | 1 | 0 | 0.0% |
| OTHER URALIC-SLAVIC LANGUAGES | 1 | 1 | 0 | 0.0% |
| SAMOAN | 0 | 0 | 0 | - |
| TAGALOG | 5 | 3 | 2 | 40.0% |
| GUAMANIAN | 0 | 0 | 0 | - |
| OTHER PACIFIC ISLAND | 0 | 0 | 0 | - |
| ARABIC | 9 | 7 | 2 | 22.2% |
| HEBREW | 0 | 0 | 0 | - |
| FARSI (PERSIAN) | 1 | 1 | 0 | 0.0% |
| HINDI(NORTHERN INDIA) | 1 | 0 | 1 | 100.0% |
| URDU(PAKISTAN INDIA) | 0 | 0 | 0 | - |
| OTHER INDO-IRANIAN LANG | 1 | 1 | 0 | 0.0% |
| DANISH | 0 | 0 | 0 | - |
| NORWEGIAN | 0 | 0 | 0 | - |
| SWEDISH | 0 | 0 | 0 | - |
| OTH. SCANDINAVIAN | 0 | 0 | 0 | - |
| ALL OTHER LANGUAGES | 0 | 0 | 0 | - |
| Totals: | 6,053 | 4,851 | 1,202 | 19.9% |

Consumers with No Purchase of Services by Language

For age 22 years and older

| Language | Total Eligible Consumers | Consumers Receiving Purchased Services | Consumers With No Purchased Services | Percent With No Purchased Services |
|-------------------------------|--------------------------|--|--------------------------------------|------------------------------------|
| ASL (AMER SIGN LANG) | 5 | 4 | 1 | 20.0% |
| OTHER SIGN LANGUAGE | 3 | 3 | 0 | 0.0% |
| ENGLISH | 4,550 | 4,129 | 421 | 9.3% |
| ARMENIAN | 0 | 0 | 0 | - |
| SOMALI | 0 | 0 | 0 | - |
| SWAHILI | 0 | 0 | 0 | - |
| NIGERIAN | 0 | 0 | 0 | - |
| AMHARIC | 0 | 0 | 0 | - |
| ARAMAIC/CHALDEAN | 0 | 0 | 0 | - |
| FRENCH | 2 | 2 | 0 | 0.0% |
| ITALIAN | 0 | 0 | 0 | - |
| PORTUGUESE | 0 | 0 | 0 | - |
| SPANISH | 643 | 548 | 95 | 14.8% |
| OTHER LATIN | 2 | 2 | 0 | 0.0% |
| CANTONESE CHINESE | 2 | 0 | 2 | 100.0% |
| MANDARIN CHINESE | 3 | 3 | 0 | 0.0% |
| JAPANESE | 1 | 1 | 0 | 0.0% |
| VIETNAMESE | 8 | 7 | 1 | 12.5% |
| KOREAN | 3 | 3 | 0 | 0.0% |
| LAOTIAN | 1 | 0 | 1 | 100.0% |
| CAMBODIAN | 0 | 0 | 0 | - |
| OTHER ASIAN | 0 | 0 | 0 | - |
| DUTCH | 0 | 0 | 0 | - |
| GERMAN | 0 | 0 | 0 | - |
| HMONG | 1 | 1 | 0 | 0.0% |
| THAI | 0 | 0 | 0 | - |
| MIEN | 0 | 0 | 0 | - |
| OTHER GERMANIC | 0 | 0 | 0 | - |
| HUNGARIAN | 0 | 0 | 0 | - |
| RUSSIAN | 2 | 2 | 0 | 0.0% |
| OTHER URALIC-SLAVIC LANGUAGES | 2 | 2 | 0 | 0.0% |
| SAMOAN | 0 | 0 | 0 | - |
| TAGALOG | 13 | 13 | 0 | 0.0% |
| GUAMANIAN | 0 | 0 | 0 | - |
| OTHER PACIFIC ISLAND | 1 | 1 | 0 | 0.0% |
| ARABIC | 1 | 1 | 0 | 0.0% |
| HEBREW | 0 | 0 | 0 | - |
| FARSI (PERSIAN) | 3 | 3 | 0 | 0.0% |
| HINDI(NORTHERN INDIA) | 4 | 4 | 0 | 0.0% |
| URDU(PAKISTAN INDIA) | 2 | 2 | 0 | 0.0% |
| OTHER INDO-IRANIAN LANG | 0 | 0 | 0 | - |
| DANISH | 0 | 0 | 0 | - |
| NORWEGIAN | 0 | 0 | 0 | - |
| SWEDISH | 0 | 0 | 0 | - |
| OTH. SCANDINAVIAN | 0 | 0 | 0 | - |
| ALL OTHER LANGUAGES | 0 | 0 | 0 | - |
| Totals: | 5,252 | 4,731 | 521 | 9.9% |