



Tri-Counties Regional Center

ATTACHMENT A PURCHASE OF SERVICES EXPENDITURE DATA

For Fiscal Year 2013-2014



Who Are We?

- TCRC is one of 21 regional centers in CA
- We serve 12,800+ individuals with developmental disabilities in Ventura, Santa Barbara and San Luis Obispo counties
- Our Purchase of Services (POS) funding in Fiscal Year 2013-14 was about \$222 million
- We have 187 service coordinators (52% are bilingual Spanish)

Why Are We Presenting This Information?

- The Lanterman Act requires ([Sections 4519.5 & 4519.6](#) of the Welfare and Institutions Code)
 - All regional centers to report data on purchase of service (POS) authorizations, utilization, and expenditures
 - Data categorized by several indicators including age, race, language, diagnosis and residence type
 - Compile data related to insurance related expenditures
- Required to hold at least one public meeting to share and discuss information about the data

What to Know About the Data

- Represents expenditures TCRC made for services to individuals during Fiscal Year (FY) 2013-14
- Data was provided by DDS as of December 31, 2014
- TCRC may still make payments for services provided during FY 2013-14 until June 2016
- All regional centers use same report format
- These reports are posted on TCRC's website

Let's look at who we serve

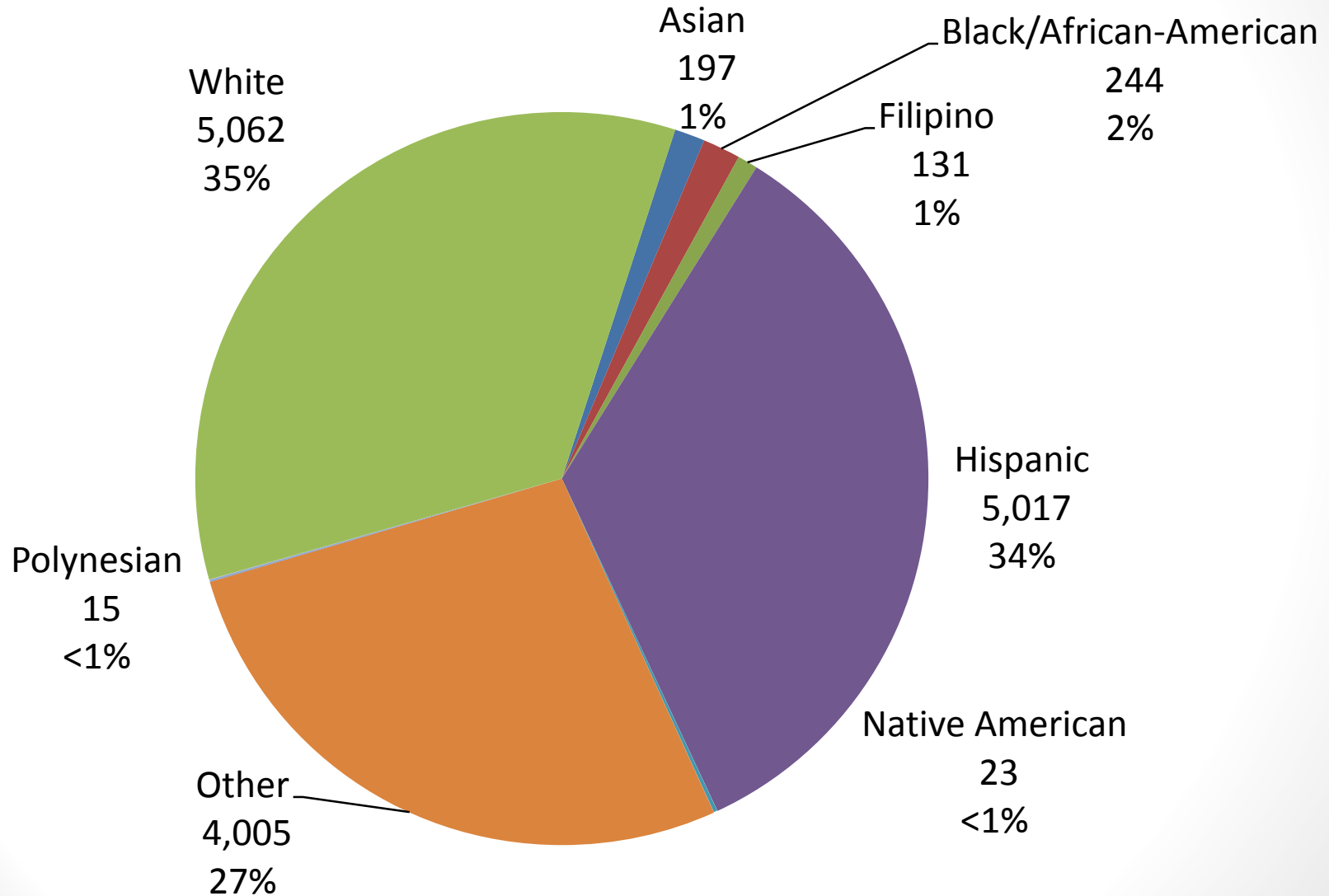


Ethnicity



Total Individuals Served By Ethnicity or Race

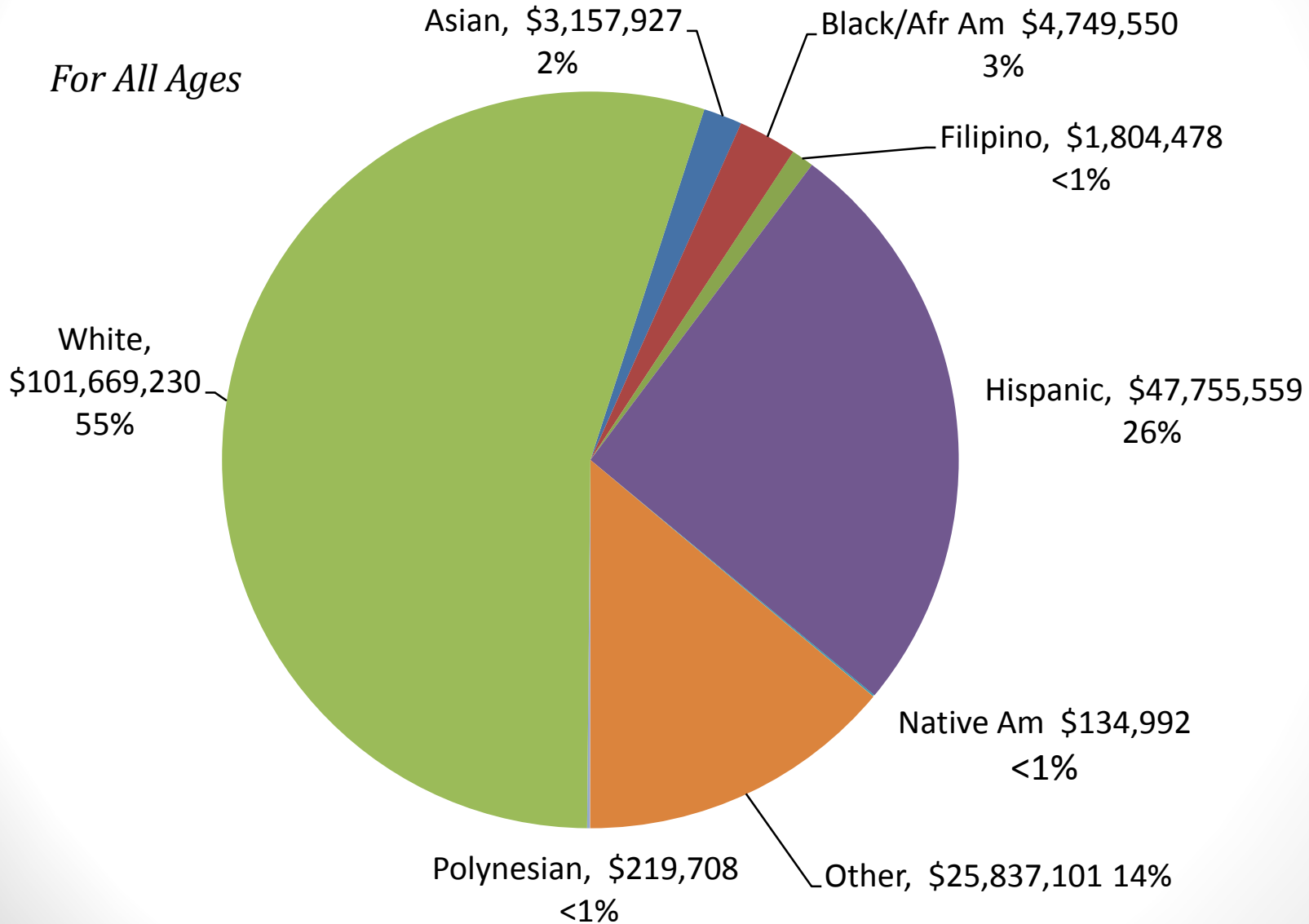
FY 2013-14, For All Ages



Total Expenditures By Ethnicity or Race

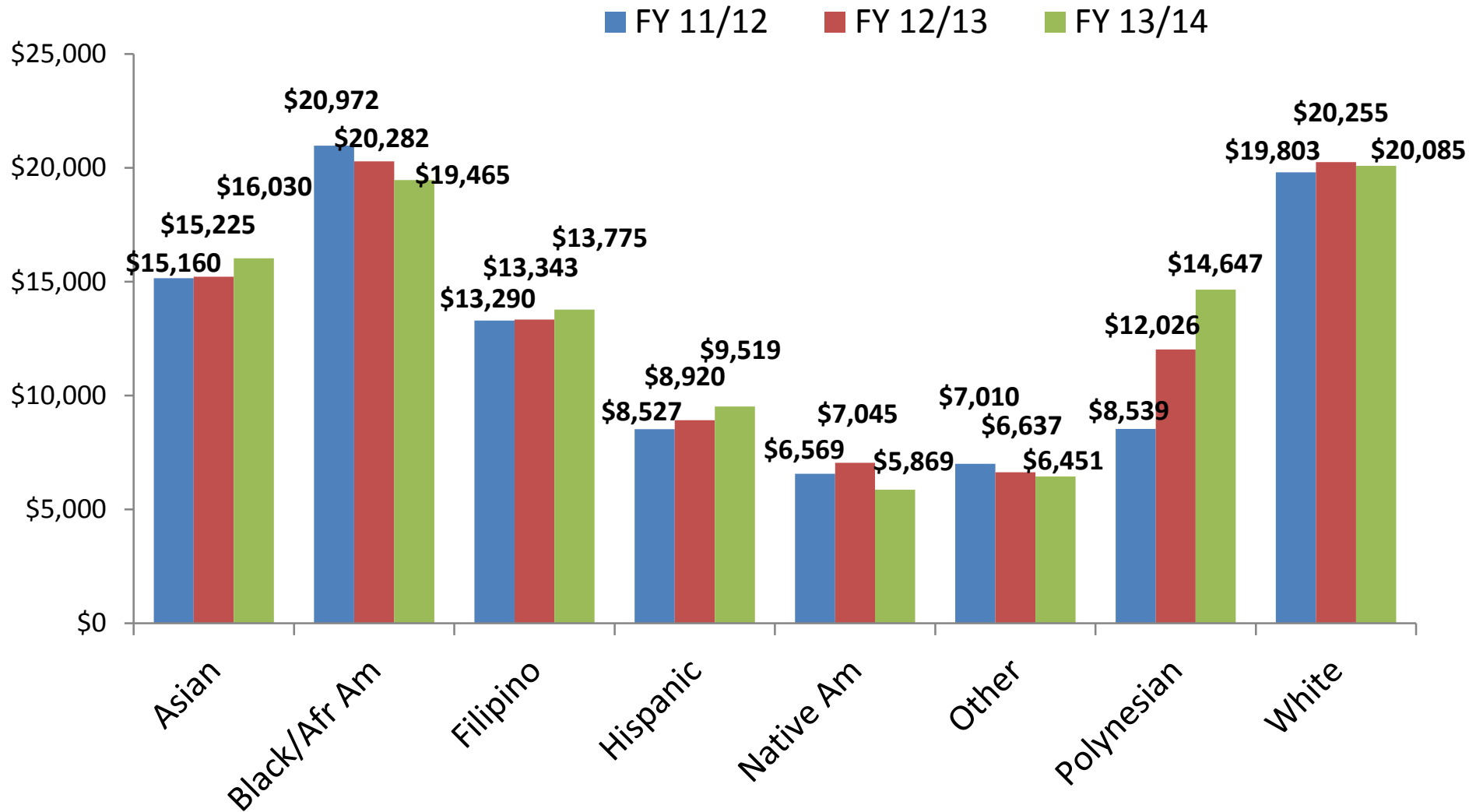
FY 2013-14

For All Ages



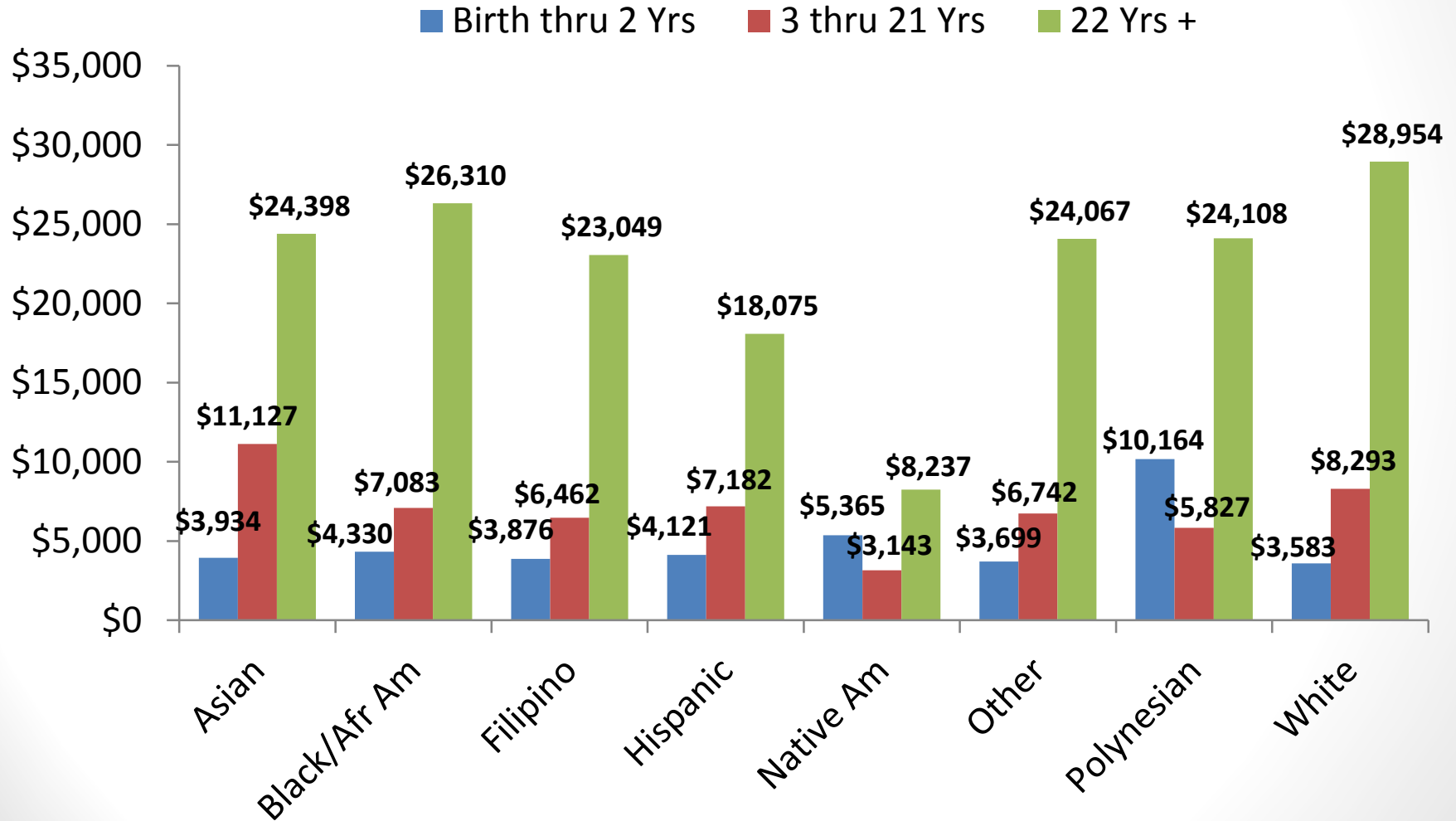
Per Capita Expenditures By Ethnicity or Race

FY 2013-14, FY 2012-13 and FY 2011-12 , For all ages



Per Capita Expenditures By Ethnicity or Race FY13/14

By Age Category

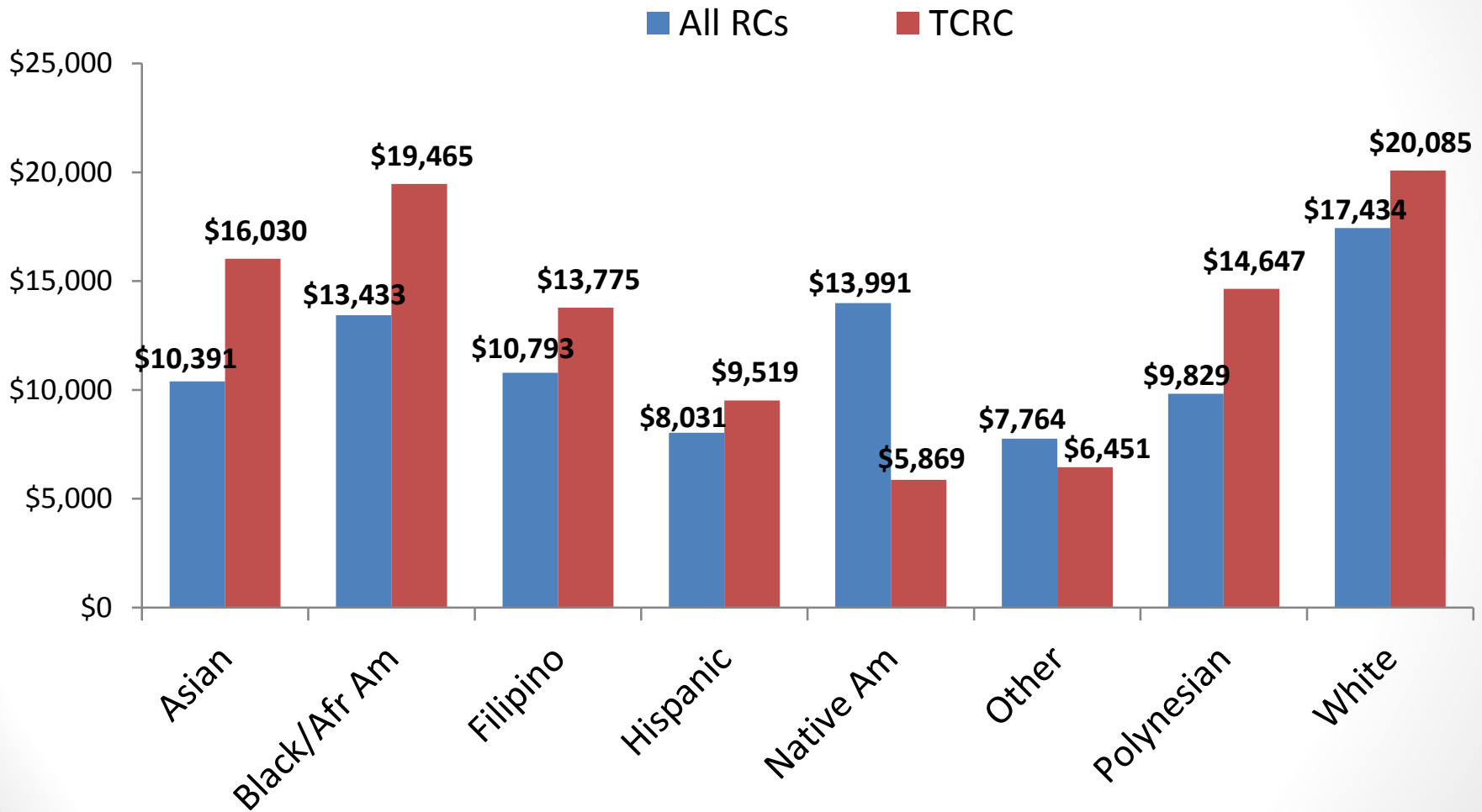


- Early Start POS expenditures are similar across ethnicities.
- Age 3-21 POS expenditures are similar across ethnicities
- There are variances in expenditures for adults across ethnicities

Per Capita Expenditures

By Ethnicity or Race – TCRC Compared to All Regional Centers

FY 2013-14 , For all ages



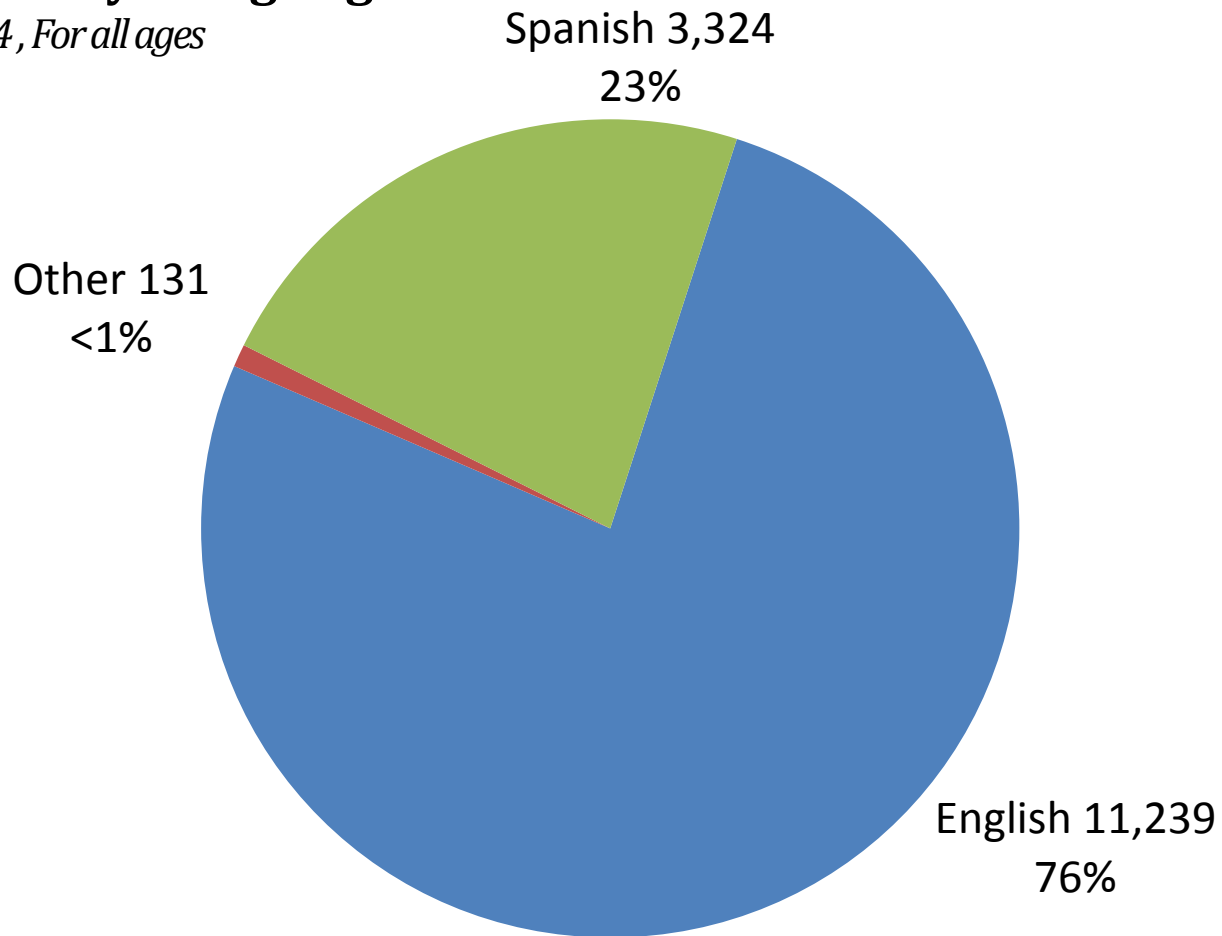
- Variance in POS spending is systemwide
- TCRC POS spending is generally higher across the board

Primary Language



Persons Eligible for Services By Primary Language

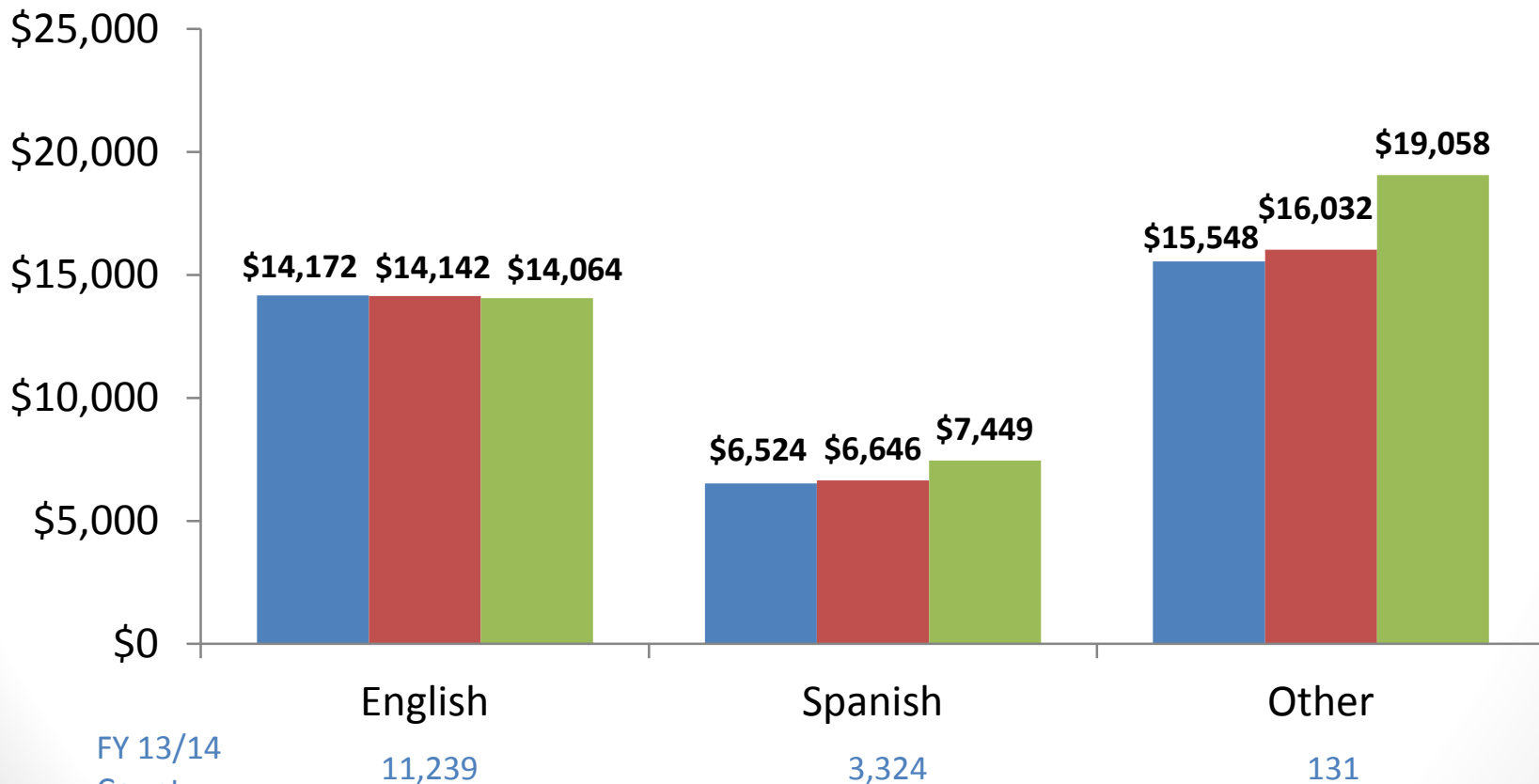
FY 2013-14, For all ages



Per Capita Expenditures By Primary Language

FY 2013-14, FY 2012-13 and FY 2011-12 , For all ages

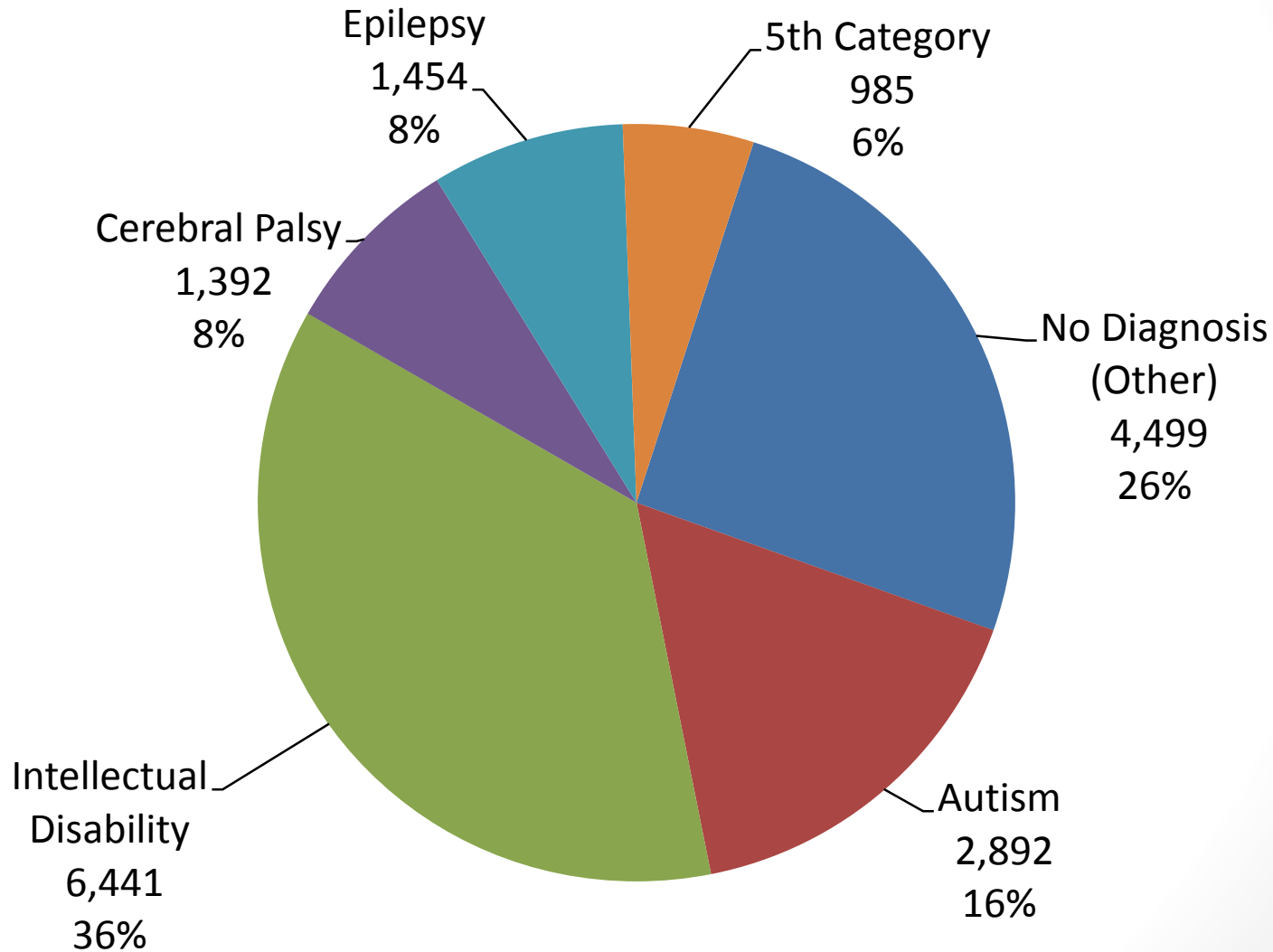
■ FY 11/12 ■ FY 12/13 ■ FY 13/14



Diagnosis

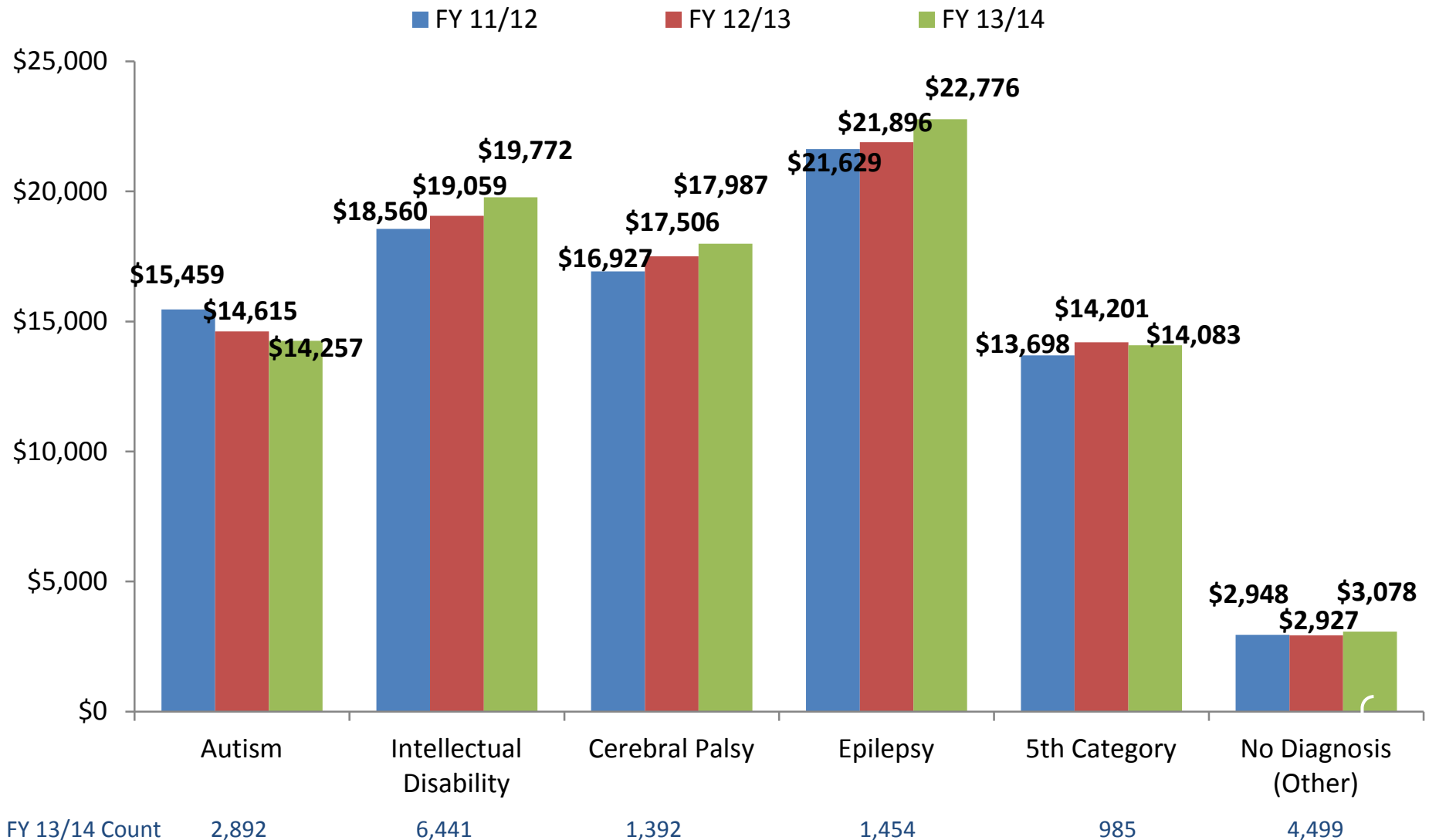


Total Individuals Served By Diagnosis – Legislative Report *FY 2013-14, For all ages*



Per Capita Expenditures By Diagnosis– Legislative Report

FY 2013-14, 2012-13 and FY 2011-12, For all ages

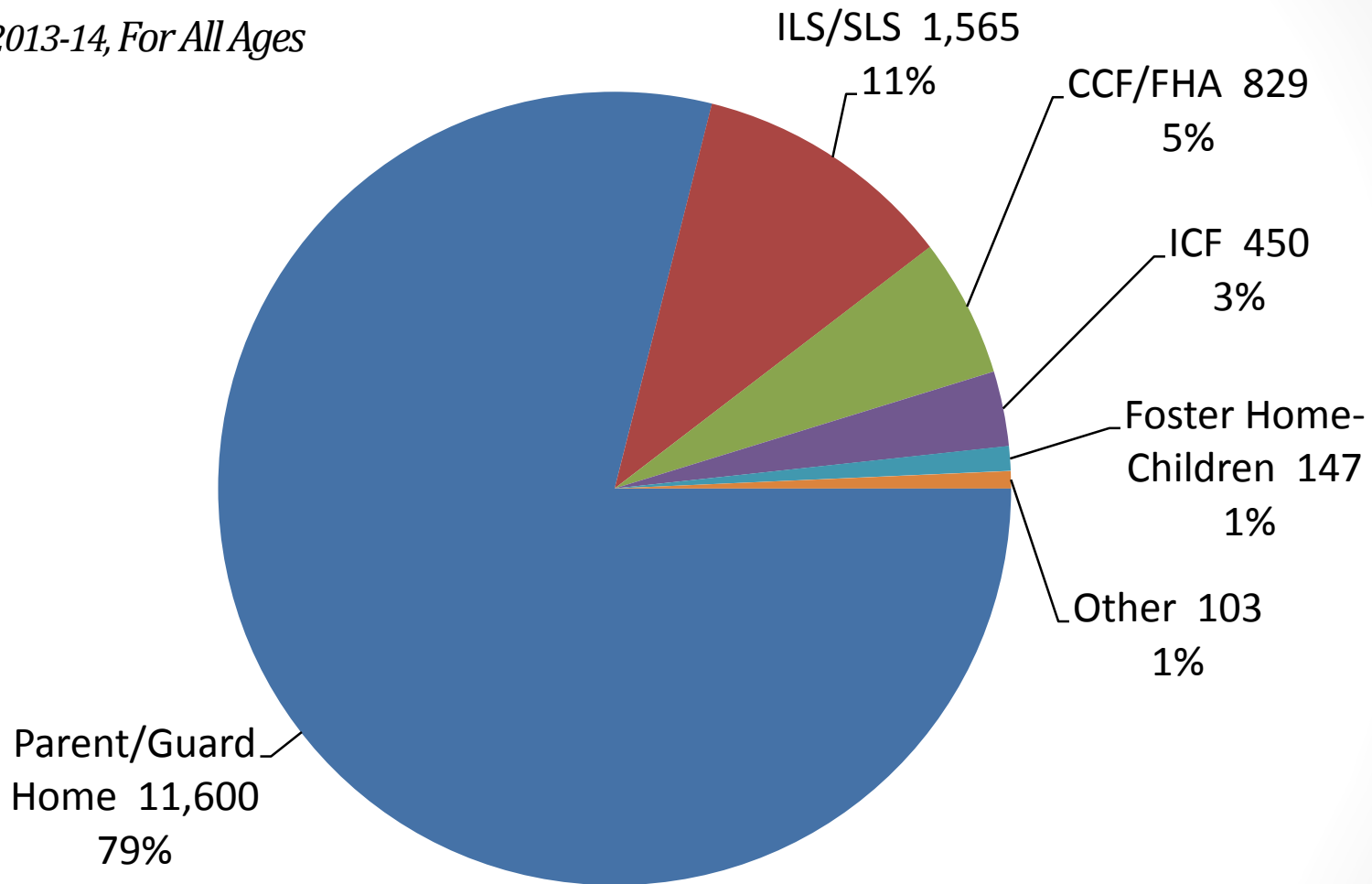


Where do people live?



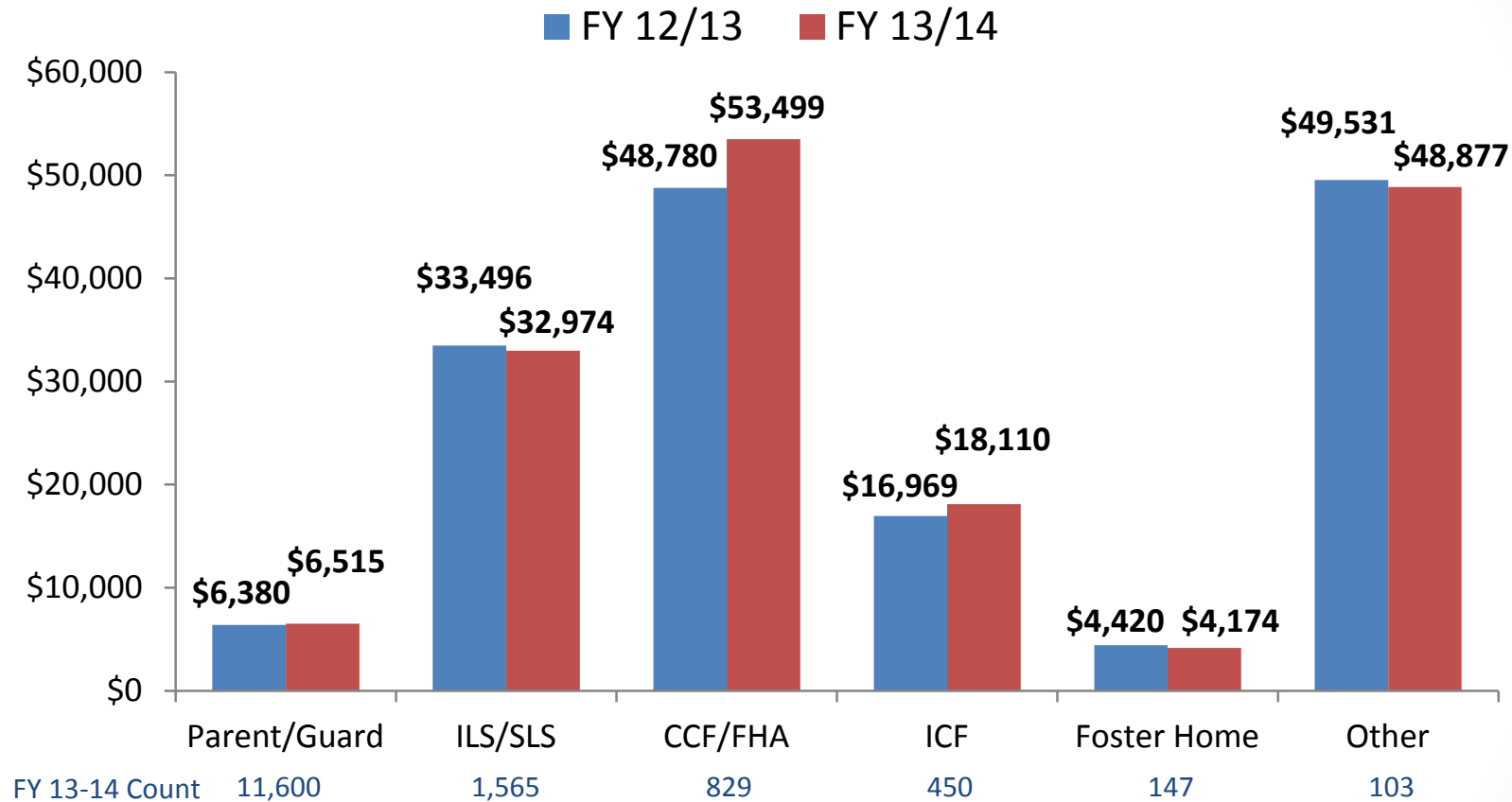
Total Persons By Residence

FY 2013-14, For All Ages



Per Capita Expenditures By Residence

FY 2013-14 and 2012-13, For all ages



What the Data Tells Us

- POS spending variances exist
- Expenditure data do not answer questions why variances exist
- We do not know why variances exist without looking at additional information
- We do not know if the variances indicate disparity
- POS spending variances do not mean that people's needs aren't being met
- People's needs are different and identified through the person centered IPP process which honors personal choice

Our Commitments

Person centered thinking practices

- Person centered in all we do
- TCRC is committed to a person centered planning process for individualized services
- TCRC is committed to meeting the needs of those it serves regardless of age, ethnicity, language, diagnosis or residence by refining our person centered practices to ensure cultural relevance

Our Commitments *(continued)*

- Linguistic and Cultural competence training for the Board and posting the training on TCRC's website.
- Cultural competence training provided to all staff.
- 50%+ of service coordinators are Spanish bilingual.
- Cultural competence is part of performance development for TCRC staff.
- Contractual requirement for service providers to have staff that speak the language for people they support.
- Family Resource Centers in all TCRC office areas offer a variety of Spanish language support & resources.

Our Commitments *(continued)*

Persons and families receive culturally and linguistically competent information about the IPP and IFSP

- Translation of print materials
- Language convertible website
- Funding of translator services
- Family support groups in Spanish
- Bilingual/bicultural Benefits Specialist focuses on Spanish speaking families
- TCRC gathers feedback in an annual satisfaction survey which shows that we are providing information that is ethnically relevant to cultural value systems

Next Steps

- More information and research is needed
- Systemwide qualitative studies will be conducted by ARCA to determine:
 - Why the variances exist?
 - If the variances indicate disparity?
 - What informed actions need to be taken?
- Continue to evaluate our PCT processes to improve services

QUESTIONS AND COMMENTS

Followed by Discussion Session