



Dear Provider Partners,

Everyone contracted with our regional center recently received a notice via DocuSign indicating the need to complete the ABX2-1 Rate Increase Survey.

**For those providers who are contracted with an Usual and Customary (U&C) or a Schedule of Maximum Allowances (SMA) rate, this does not apply to you.**

If you have a regional center negotiated rate or a Department of Developmental Services (DDS) set rate, you need to complete the survey.

Please utilize this link for a list of regional center negotiated rate services:  
<http://www.dds.ca.gov/ratechangesJuly2016/docs/ReimbRatesEff072016.pdf>

OIG has been working diligently to address the data challenges that they encountered with the roll out of this project. It is anticipated that during the week of Monday, July 31, 2017 solutions will be in place.

If you encounter difficulty logging in to the OIG portal, please contact the **TCRC Survey Help desk at 805-351-4488 or email [ABX2-1SurveyHelp@tri-counties.org](mailto:ABX2-1SurveyHelp@tri-counties.org)**

You may also contact OIG directly at [abxsurveyhelpdesk@oigcompliancencow.com](mailto:abxsurveyhelpdesk@oigcompliancencow.com) or by calling (607) 218-4167.

Thank you for your ongoing patience and partnership,

Diva

Teré "Diva" Johnson, MA, LMFT  
Director of Community Development

7305 Morro Road, Suite 101  
Atascadero, CA 93422  
(805) 461-7402 *phone*  
(805) 461-9479 *fax*

3450 Broad Street, Suite 111  
San Luis Obispo, CA 93401  
(800) 456-4153 *toll free* (805) 543-2833 *phone*  
(805) 543-8725 *fax*

1234 Fairway Drive, Suite A  
Santa Maria, CA 93455  
(800) 266-9071 *toll free* (805) 922-4640 *phone*  
(805) 922-4350 *fax*

520 East Montecito Street  
Santa Barbara, CA 93103  
(800) 322-6994 *toll free* (805) 962-7881 *phone*  
(805) 884-7229 *fax*

2401 East Gonzales Road, Suite 100  
Oxnard, CA 93036  
(800) 664-3177 *toll free* (805) 485-3177 *phone*  
(805) 278-9060 *fax*

2635 Park Center Drive, Suite A  
Simi Valley, CA 93065  
(800) 517-2524 *toll free* (805) 522-8030 *phone*  
(805) 522-8142 *fax*